

**Nome Eskimo Community Tribal Transit Program**  
**November 2020 Community Survey**

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The Nome Eskimo Community is updating our Tribal Transit Plan and would like community feedback on the program. Please complete this survey to help us continue to grow and improve our services. Thank you for your time.

1. To ensure we are reaching a wide audience, please indicate your age group (Check one):

- |                                   |                                |                                  |
|-----------------------------------|--------------------------------|----------------------------------|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 36-45 | <input type="checkbox"/> 65-80   |
| <input type="checkbox"/> 18-25    | <input type="checkbox"/> 46-55 | <input type="checkbox"/> Over 80 |
| <input type="checkbox"/> 26-35    | <input type="checkbox"/> 56-65 |                                  |

2. We understand the Nome Eskimo Community Transit Program is currently halted due to COVID-19. When the Transit Program was in service, which best describes how often you used the service? (Check one):

- Frequently (every day or almost every day)
- Often (a few times per week)
- Sometimes (a few times per month)
- Rarely (a few times per year)
- Never

3. When the Transit Program was in service, if you didn't use the Transit Service very often, why not? (Check all that apply):

- I prefer to drive myself
- I prefer to walk
- I prefer other means of transportation
- The routes didn't provide service to my destination
- The routes didn't provide service at the times I needed
- Other, explain: \_\_\_\_\_

4. If you used the Transit Service, which fixed routes did you use? (Check all that apply):

- |   |   |
|---|---|
| <input type="checkbox"/> Early Bird Route (7:10 AM – 8:00 AM) | <input type="checkbox"/> Evening Routes (4:30 PM – 5:30 PM) |
| <input type="checkbox"/> Morning Routes (8:30 AM – 10:15 AM)  | <input type="checkbox"/> On-Demand / On-Call Service        |
| <input type="checkbox"/> Noon Routes (11:45 AM – 12:30 PM)    | <input type="checkbox"/> I did not use the Transit Service  |

5. If you used the Transit Service, what were your typical destinations? (Check all that apply):

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> City Hall               | <input type="checkbox"/> A.C. Store          | <input type="checkbox"/> Munaqsri Apartments                        |
| <input type="checkbox"/> Post Office             | <input type="checkbox"/> Hansen's Store      | <input type="checkbox"/> Nome Eskimo Community                      |
| <input type="checkbox"/> Aurora Inn              | <input type="checkbox"/> Bering Sea Wellness | <input type="checkbox"/> BSRHA Seniors on 3 <sup>rd</sup> Ave.      |
| <input type="checkbox"/> 4 <sup>th</sup> & I St. | <input type="checkbox"/> NSHC Hospital       | <input type="checkbox"/> West 2 <sup>nd</sup> Ave. Methodist Church |
| <input type="checkbox"/> 4 <sup>th</sup> & N St. | <input type="checkbox"/> Elementary School   |   |
| <input type="checkbox"/> Belmont                 | <input type="checkbox"/> 26 Plex Apartments  |   |






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6. Are there any locations you would like to see added to the bus route?

If so, please name: \_\_\_\_\_  
 \_\_\_\_\_

7. If you used the Transit Service, how satisfied were you with the following?

Service Feature	Very Satisfied 	Slightly Satisfied 	Neutral 	Slightly Dissatisfied 	Very Dissatisfied 
Days and hours of service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Convenience / safety of stop locations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Frequency of bus arrivals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety on-board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Punctuality / on-time arrival	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency / directness of routes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of information about the routes and times	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility for seniors and persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness of vehicles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helpfulness of driver	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility for large items such as suit cases or bicycles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. If you were dissatisfied with any of the above features, what were you dissatisfied about?

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

9. How do you think we could improve our Transit Service?

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_