



Tribal Services Manager

Department: Tribal Services	Reports To: Associate Executive Director	Status: Regular, Full-Time
Location: Nome	FLSA: Exempt	Pay Range: 11-12-13

Purpose of Position

Under general supervision, provides management and program support of a highly responsible and confidential in nature to the Tribal Services department in achieving goals and objectives of the Tribal Services Department.

Uphold the organization’s mission, and corporate values as well as demonstrate understanding of and compliance with organization’s policies and procedures.

Essential Functions

- Responsible for the management and implementation of services that include higher education, vocational training & employment services including welfare assistance.
- Provide leadership and supervision to Tribal Services staff. Organize workflow and ensure employees understand their duties and delegated tasks. Monitor employee productivity and provide constructive feedback and coaching as needed. Conduct reviews of services to evaluate and improve the quality of and delivery of services.
- Assist with the development of activity plans, prepares annual budget and maintains expenditures within budget limits. Initiates new and innovative methods for project and program financing. Coordinates the procurement of contractors and others, as necessary while meeting NEC’s accounting standards.
- Work with the schools and other local entities to coordinate career development opportunities for NEC Tribal members enrolled to a public school.
- Represent NEC at appropriate meetings with community stakeholders as needed.
- Responsible for the assessment of youth/adult needs and oversight for the development of personal, educational, and career development plans, and the coordination of services.
- Responsible for maintaining a client database to ensure statistical information is recorded for reporting requirements to funding agencies and tribal council. As requested, assist with the development of reports.
- Other duties as assigned

Personal Traits:

Employees of Nome Eskimo Community are expected to promote the organization’s mission and vision. Employees are expected to demonstrate integrity, professionalism, accountability, cooperation with and consideration of others.

Knowledge and Skills

All employees are expected to have general knowledge of Alaskan Native culture, traditions, history, and needs as well as customer service skills and the ability to manage their time and organize their work to

ensure efficient performance. In addition, all employees should have a general knowledge of computers, copiers, fax machines, and typical software, the ability to follow policy, procedure, instruction, communicate regularly with their supervisors, and the ability to understand and manage confidentiality.

Specific knowledge, skills and abilities required for position:

- Knowledge of NEC programs and services
- Knowledge of privacy laws and regulations
- Knowledge of filing procedures
- Skill in oral and written communication
- Skill in establishing and maintaining cooperative working relationships with others
- Ability to manage multiple priorities

Minimum Qualifications

- **Education:** Associates Degree in Business or a related field is required. Progressively responsible professional work experience may be substituted on a year for year basis for degree requirement.
- **Experience:** Must have at least 2 years comparable work experience or demonstrated proficiency at NEC.

Additional Requirements or Credentials:

- Must have a valid Alaska Driver’s License

Physical Requirements and Working Conditions:

- Work is conducted in a standard office environment.
- Must be able to lift at least 20 pounds
- May be required to work outside the traditional work schedule occasionally
- Travel occasionally for work related business and training.

This job description is intended to convey information essential to understanding the scope of the job and the general nature and level of work performed by job holders within this job. But, this job description is not intended to be an exhaustive list of qualifications, skills, efforts, duties, responsibilities or working conditions associated with the position.

Internal Approvals

Printed Name of Incumbent

Signature of Incumbent

Date

When possible, NEC will extend a Hiring Preference for employment to Alaskan Natives and Native Americans in accordance with section 7 (b) of Public Law 93-638, the Indian Self-Determination Act. NEC is also a drug free workplace. When required, applicants may be required to pass a criminal history check. Applicants that do not pass pre-employment requirements will not be considered.